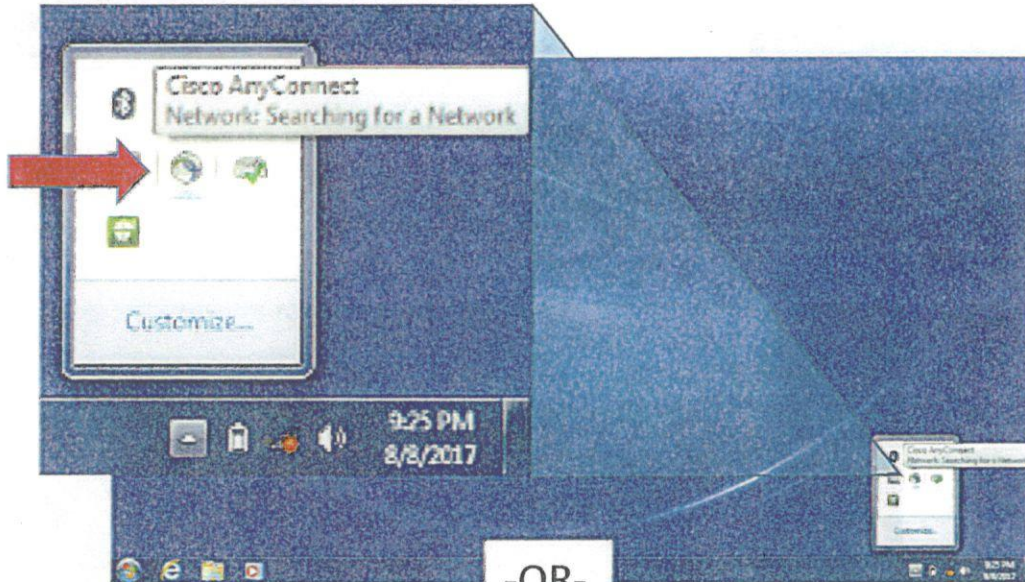


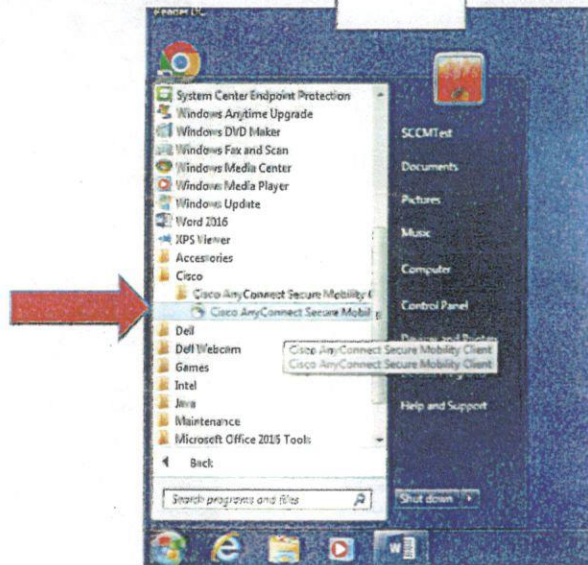
# Connect To Wi-Fi Network Using Cisco AnyConnect

The new laptop images now utilize Cisco AnyConnect to connect to a Wi-Fi network. Laptops that have been imaged this summer, and the new teacher laptops will reflect this modification. In order to connect to a wireless network other than the district's network, please follow these instructions.

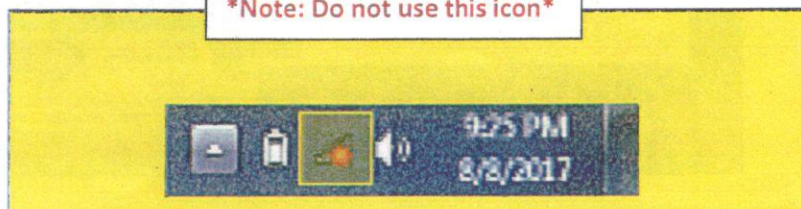
1. Select Cisco AnyConnect either from icon in tray, or select it from Start menu-> All Programs-> Cisco folder.



-OR-



**\*Note: Do not use this icon\***

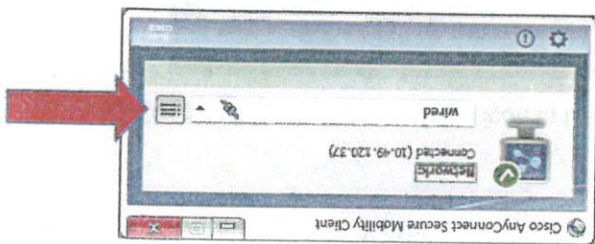


2. Select your Wi-Fi network.

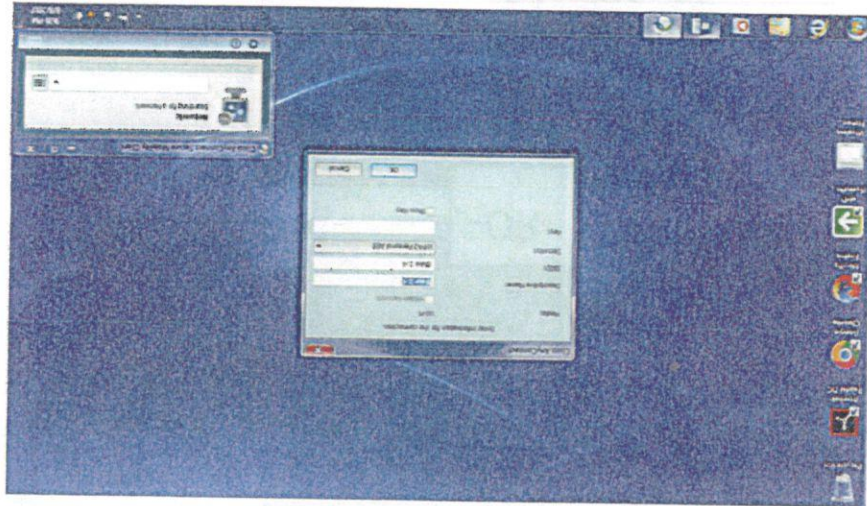


3. Click "Connect".

-OR-

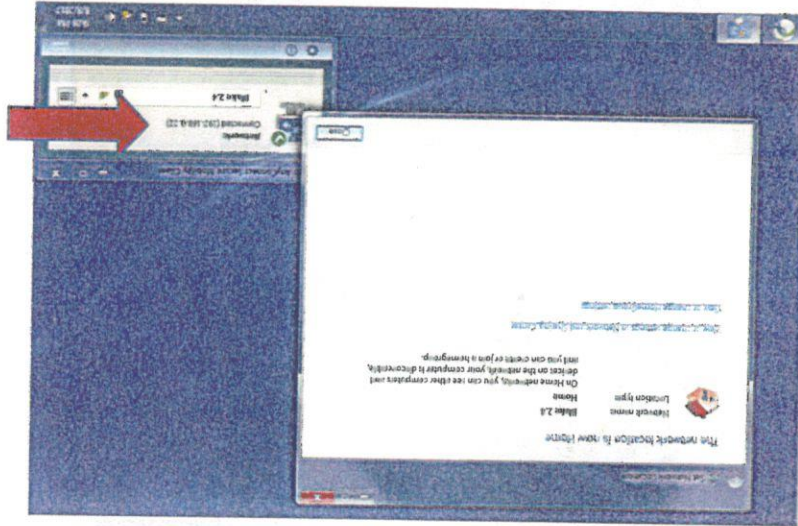


4. Key your network password and settings.



5. Click "OK".

6. Your laptop will display a dialogue message that it is connected to the selected Network.





For Technical Questions and support for "how-to" complete assignments you may contact:

Your SCHOOL or TEACHER by email...or...the Tech Coaches:

Marc Frechette - Elementary Schools - [MFrechette@gcsd.k12.sc.us](mailto:MFrechette@gcsd.k12.sc.us)

Angela Rush - Elementary Schools - [ARush@gcsd.k12.sc.us](mailto:ARush@gcsd.k12.sc.us)

Keith Brown - Middle Schools - [KeBrown@gcsd.k12.sc.us](mailto:KeBrown@gcsd.k12.sc.us)

Drew Dozier - High Schools - [JADozier@gcsd.k12.sc.us](mailto:JADozier@gcsd.k12.sc.us)

Teachers and Tech Coaches will check emails daily. Please give us information about the issue you may be having, the school and the student's name and username in the email. We do not need Passwords.

For other Instructional Questions, you may call: 843-436-7036 between the hours of 10:00 AM - 1:00 PM, Monday - Thursday. If you cannot leave a Voice Mail, feel free to email your Tech Coach.

For Technical Support for devices not working properly, contact the Informational Technology Department at: 843-436-7210 between the hours of 10:00 AM - 1:00 PM, Monday - Thursday. You can try connecting a District Device from home. Click [HERE](#) for help.

The Information Technology Department will be working to provide technical support to all staff, students, and parents, of Georgetown County School District on any future eLearning Day. Please see the information below for information and answers to common questions.

How do I reach eLearning Technical Support?

You can reach the support team by calling:

(843) 436-7210 between the hours of 10:00 AM - 1:00 PM, Monday - Thursday.

Can I complete a work order from home?

No. You would need to call the number above and or email the Tech Coaches.

What kinds of problems will IT eLearning Support be able to assist me with? I.T. will do our best to provide support on any issues related to connecting devices to your HOME Wi-Fi.

When will this support be available?

Support personnel will be available to take your call between the hours of 10:00 AM - 1:00 PM Due to the expected call volume. If you receive a busy signal, or are unable to reach someone, please be sure to try back at the number listed above.